



SKILLS MAPPING FOR LEARNERS

We would like to know how well you are currently able to use computer, tablet computer (eg. iPad) or smartphone, and in which areas of ICT you would need to improve your skills.

1. Gender*

- Female
- Male

2. Age*

- Under 20 years
- 20-29 years
- 30-39 years
- 40-49 years
- 50-59 years
- Over 60 years

3. Which country do you live in?*

Belgium

Finland

Ireland

Italy

Netherlands

Norway

Other, please specify

4. What is your first language? (select or write one)*

- Albanian
- Arabic
- Chinese
- Dutch
- English
- Estonian
- French
- German
- Italian
- Kurdish
- Lingala
- Norwegian
- Persian
- Polish
- Russian
- Somali
- Spanish
- Swahili
- Thai
- Tigrinya
- Turkish
- Ukrainian
- Vietnamese

Other, please specify

5. Are you studying the national language of the country you live in as **second language** (eg. Norwegian, Finnish, Dutch, Italian, English)?*

Yes

No

6. How many years of formal education do you have (including primary, secondary and higher education)? *

No formal education

0-5 years

6-10 years

11-15 years

More than 15 years

7. Which of the following devices do you have daily access to at home? (you can select several options)*

- Computer/ laptop
- Tablet computer
- Smartphone
- None of these

8. How often do you use the following devices?

	1-2 times a			
	Never	month	Weekly	Daily
Computer/ laptop *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tablet computer *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smartphone *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How well are you able to use the following devices?

	Not at all	A little bit	Quite well	Very well
Computer/ laptop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tablet computer (eg. iPad)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smartphone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Do you have e-mail address?*

- Yes, I use it a lot.
- Yes, I use it sometimes.
- Yes, but I do not use it.
- No, I do not have.

11. Which of the following do you use a **computer** for?

(You can select several options)

*

- Nothing
- Read and write e-mails
- Search for information online
- Read newspapers or watch news
- Browse job advertisements
- Browse training/education advertisements
- Use social media (Facebook, Twitter, Instagram etc)
- Use online banking
- Order merchandise from online stores
- Study languages
- Write texts
- Use spreadsheets software (eg. Excel)
- Use image processing software (eg. Photoshop)
- Make phone and video calls (eg. Skype)
- Use dictionaries (Wikipedia, Wiktionary etc)
- Use calendar
- Use applications or websites with maps or journey planners
- Use e-library
- Watch video clips (YouTube, Vimeo etc)
- Follow blogs or vlogs
- Play games
- Use cloud services

Download and play music

Use educational software to learn literacy

Other, please specify

12. Which of the following do you use your **smartphone or tablet computer** for?

(You can select several options)

*

- Nothing
- Make phone calls
- Send SMS
- Read and write e-mails
- Take photos
- Use calendar
- Use alarm clock
- Use messaging and call applications (WhatsApp, Skype, Snapchat etc)
- Use online banking applications
- Use social media (Facebook, Instagram, Twitter etc.)
- Read newspapers or watch news
- Search for information online
- Study languages
- Use dictionary applications
- Use navigation applications
- Use library applications
- Use weather applications
- Watch video clips (YouTube, Vimeo etc)
- Follow blogs or vlogs
- Use sport/training applications

Play games

Use cloud services

Download/ play music

Use educational software to learn literacy

Other, please specify

13. Which language do you use in different situations when using a computer, smartphone or tablet?

only
 only other national
 nationallanguaglanguage
 languag e(s), e(s)
 e(s) of such as and
 the my other
 country mother language I never
 I live in tongue es do this

Read and write e-mails *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search for information online *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Read newspapers or watch news online *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browse job advertisements online *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browse education/training advertisements online *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use social media (Facebook, Instagram, Twitter etc.) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use online banking *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Write texts *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learn literacy *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use spreadsheets software (eg. Excel) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make online phone calls *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make video calls (eg. Skype) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Watch video clips (YouTube, Vimeo etc) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Follow blogs or vlogs *

Play games *

14. What kind of digital skills would you like to learn?

	I do not need this skill right now	No prior knowledge, would like to learn	I know a little bit, but would like to learn more	I already know this well
Basics of computer*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basics of smart phone*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basics of tablet computer*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using internet*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Searching information online in national language*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using e-mail in national language*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Word processing in national language*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using educational software to learn languages*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using educational software to learn literacy*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Image processing*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job search*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education/training search*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Apartment search*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Using online banking *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online security (eg. identification, passwords etc.) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Calendar software (eg. Outlook, Google Calendar) *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Applications in smart phones and tablets *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Independent language learning online *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online dictionaries *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social media *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using cloud services *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downloading and playing music *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. What other digital skills would you like to learn?

16. Other comments or ideas

Thank you for answering!



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